

TOTAL E&P AZERBAIJAN B.V.

Baku, 4 Avril 2012 Ref.: GM-CG 201/12

To whom it may concern

This is to confirm that Total E&P has deal with A-Qroup Insurance Company since 2002.

We implemented our medical insurance plan for employees and their dependents effective July 2002. During the mentioned period A-Qroup has proven to be responsible and reliable partner with a well-experienced staff and efficient management. The way A-Qroup staff renders services shows their professionalism and steady enhancement of service level. Insurance Company has always made great efforts and endeavors to handle all our medical insurance services and requests.

We recommend A-Qroup Insurance Company to any firm who wish to do business with them.

Thank you!

Christian GIVDICELLI General Manager Total E&P Azerbaijan